
Victor Tejada

Senior Software Engineer

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Summary

Certified Senior Software Engineer with a proven track record of transforming complex technical challenges into solutions that generate significant business value. Experienced in full-stack development and data analytics, delivering automated systems that have recovered millions in revenue and improved operational efficiency by more than 40%.

Skills

- Agile Project Management & Methodologies
- Project Engineering
- SAS Programming, Golang & Python Development
- API Integration
- Data Analysis & Automated Reporting
- Project Management & Regulatory Compliance
- Process Optimization
- System Design
- SQL & Database Management
- Technical Documentation & Reporting
- Financial Accountability
- Frontend Development (JS, HTML, CSS, React, TS, etc.)

Work History

SENIOR COLLECTION SOFTWARE ENGINEER | 08/2024 - Present

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- Maintained and optimized the automated accounts receivable assignment cycle for managers using SAS, Python and Bash Scripting, improving operational efficiency and reliability.
- Developed automated reporting solutions that deliver real-time strategic insights to support operational decision-making.
- Ensured compliance with INDOTEL (Dominican Institute of Telecommunications) regulations by integrating regulatory validation rules into business processes, reducing operational risk.
- Automated portfolio management for customer accounts and legal collections teams, improving case distribution and collection prioritization.

MOBILE PROVISIONING SOFTWARE ENGINEER | 12/2023 - 08/2024

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- Developed an internal documentation portal using React, Next.js, and Go, reducing employee onboarding and training time by 40%.
- Implemented proactive fault detection systems with automated alerts, reducing incident resolution time by 60% and eliminating data discrepancies that had the potential to cause annual losses exceeding DOP \$500,000.
- Ensured the secure provisioning of voice, data, and SMS services through automated validation processes, improving the end-user experience.
- Led the development of solutions for the provisioning transaction queue, reducing provisioning-related issues by 40%.

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- MOBILE PREVENTION & PROJECTS ENGINEER | 03/2018 - 09/2020**

English: C1

Advanced (C1)